



A New Way of Working with the University of Aberdeen

lain Cameron University of Aberdeen

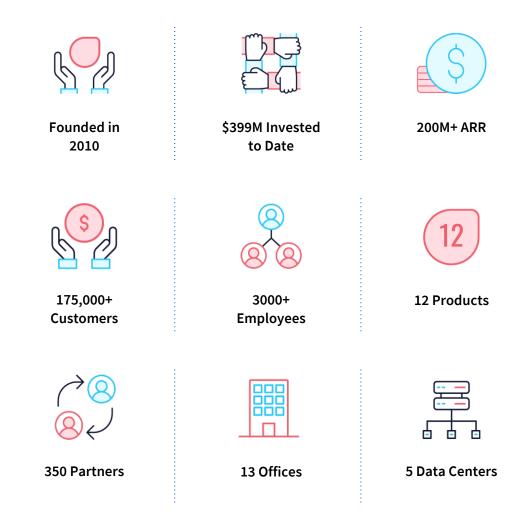
Introducing Ciara Mckibbin

- Customer Success Manager
- Background in Business Operations
 Consulting
- Helping Freshservice Customers
 improve their Service Desk Offering
- Outside of work you'll find me enjoying the outdoors, practicing yoga, cooking and planning my next backpacking trip



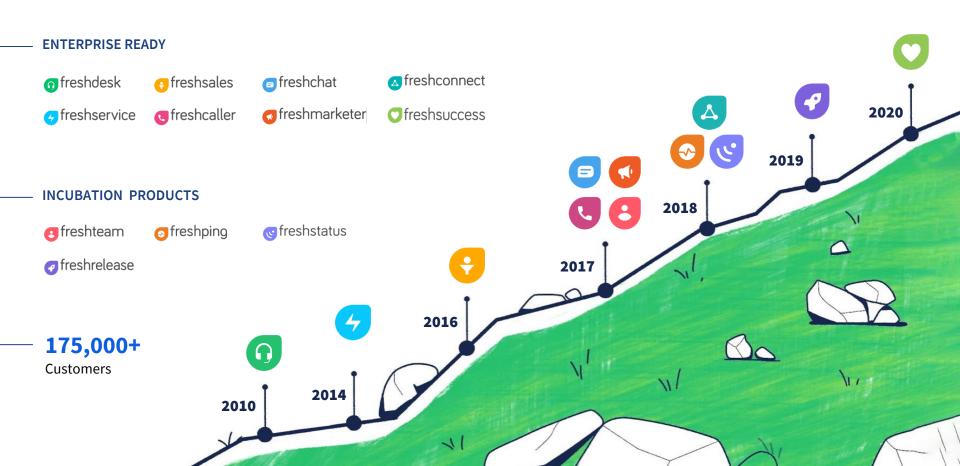
Freshworks Snapshot

We're expanding our business on all fronts



We are now a multi-product firm





Introducing Iain Cameron...

- Part of the Universities IT team for over
 25 years
- Sits on the customer-facing edge of IT Service management
- Supporter of various IT initiatives with UCISA
- Bass guitarist in a punk/ rock band

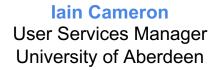


University of Aberdeen

- Established 1495
- Scottish University of the Year Award









Ciara Mckibbin Customer Success Manager Freshworks



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