

Customer Experience

From the outside

David Wales

Founder, SharedAim Ltd

SYSTEMSTHINKING MACHINELEARNING PROJECTMANAGEMENT DATANADDIGITAL

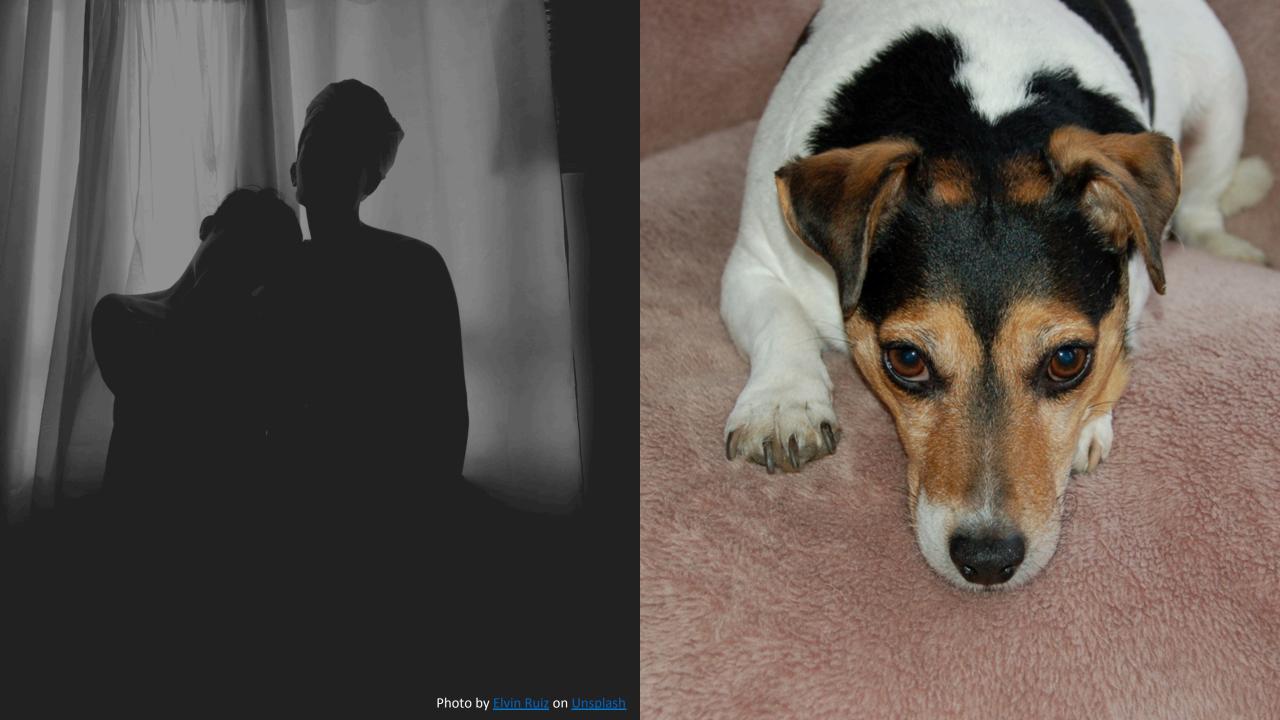
CUSTOMEREXPERIENCE

EMPLOYEEEXPERIENCE ARTIFICIALINTELLIGENCE INNOVATION DESIGNTHINKING CHANGEMANAGEMENT

In 2009, we had a question

Why don't the public do as they are told or we expect them to?









To discuss the human side of customer experience and organisational improvement

- in www.linkedin.com/in/davidatsharedaim
- david@sharedaim.co.uk
- www.sharedaim.co.uk